Checkin.com Group AB
Product Privacy Statement

Effective Date: May 28, 2025

Introduction

This privacy statement applies to the use of Checkin.com International AB's and GetID OU Identification Services ("Services") provided via the mobile application ("App"), web interface ("Website"), or application programming interfaces (API). The Services help our Partners verify their users' identities to enable secure and efficient access to their services.

- **Partners** are organizations that engage Checkin.com to provide the Services to verify or check the identities of their users.
- **Users** are individuals whose identities a partner has asked Checkin.com to verify or check via the Services.

Data Processor Role

Checkin.com Group AB, registered at Grev Turegatan 30, 114 38 Stockholm, Sweden, registration number 559096-3087, unifies subsidiaries Checkin.com International AB, registered at Grev Turegatan 30, 114 38 Stockholm, Sweden (registration number 559352-2500) and GetID OÜ, registered at Maakri 30, Tallinn 10145, Estonia (registration code 14700267) (collectively named "Checkin.com"), acts as a **data processor** when providing the Services on behalf of our partners (the organizations or companies that engage Checkin.com to verify identities). As a data processor, Checkin.com processes personal data under the instructions of our partners, who act as **data controllers** responsible for determining the purposes and means of processing and storing your personal data.

The partner that referred you to Checkin.com's Services may process your personal data independently under their own privacy policies. Checkin.com is responsible only for processing activities directly related to identity verification, related checks, and the secure transfer of results to the partner. Checkin.com is not responsible for how partners or other third parties handle your personal data beyond the scope of our Services.

If you have questions about how a partner processes your personal data, please refer to their privacy notice or contact them directly. For inquiries about Checkin.com's processing activities, contact us at hello@checkin.com.

Data Controller Role

In certain cases, Checkin.com may act as a **data controller** for specific purposes, such as improving our Services or complying with legal obligations. These activities are described in the section titled "Using Personal Data as Controller."

Checkin Identification Services

The Services enable our partners to verify the identities of their users or perform identity related checks securely and efficiently. When Checkin.com verifies an identity or conducts checks, we are committed to protecting the privacy and security of that identity.

The Personal Data We Process on Behalf of Our Partners

To provide the Services, Checkin.com collects and processes personal data about Users as instructed by the partner. This data may be collected from the partner, the User, or third-party data providers ("Data Providers"), such as trusted service providers or public authorities, depending on the Services selected.

a. Scanning of ID Documents (via App or Website)

Purpose: Verifying your identity by scanning a physical government-issued ID (e.g., passport, ID card, driver's license).

Personal data collected from the document may include:

- Full name (surname, given names)
- Date of birth
- Gender
- Nationality
- Place of birth (if present)
- Document number
- Issuing country or authority
- Issue date and expiration date
- Personal identification number (if present)
- Portrait image (from the document)
- Machine Readable Zone (MRZ) or barcode data
- Full document images (front and back)
- Optional fields from the document (e.g. address, if present)

Source: Provided directly by you via document upload or device camera (through either the App or Website).

b. Facial recognition / liveness detection (via App or Website)

Purpose: Confirming that you match the person shown on the scanned ID.

Personal data collected:

- Biometric data (live image/selfie)
- Liveness detection results

Source: Collected via your webcam or device camera during face scan.

c. Verification Result

Purpose: Transmitting identity verification results to the partners.

Checkin provides partners with Reports of identification results based on verification outcomes. Reports include recommendations, but partners make final decisions based on these and other information.

d. Mobile Device and Web Environment Information

Purpose: To ensure app/website functionality and security diagnostics.

Data Collected (App or Web):

- Device model, OS, network type
- App or browser version
- Root status (Android app)
- IP address
- Clicks, browsing and fault messages within the app

Source: Automatically collected from your device or browser.

Legal Basis: Your consent, under Article 6(1)(a) of the GDPR

Use: Only for aggregated, anonymized statistics. No tracking of personal usage, personal information or history.

Retention: Encrypted storage, stored up to 3 years.

Reports

Checkin provides partners with Reports of identification results based on verification outcomes. Reports include recommendations, but partners make final decisions based on these and other information.

Retention Period

As a data processor, Checkin.com retains personal data as instructed by the partner, subject to legal or Checkin.com defined maximum retention periods. As a controller, Checkin retains data only as necessary for the purpose, subject to applicable laws.

Using Personal Data as Controller

Provided we have the permission of our Partners and it is not prohibited by applicable law, we use the personal data we collect about users using our Partner’s services to improve the Services. We process personal data for these purposes on the basis that it is necessary for the legitimate interests of our Partners. In addition, we may process such personal data where this is necessary for compliance with a legal obligation.

3. Transfers Outside the EU/EEA

Checkin.com does not transfer personal data outside the EU/EEA unless explicitly stated.

Where a processor is used, all data is hosted within the EU under strong technical and organisational safeguards.

4. Your Rights

You have the following rights:

Access

You may request information about whether Checkin.com processes your personal data and what data we process. Requests must be made in writing, signed, and include your name and personal identification number (or equivalent) for verification. For privacy and security reasons we may request you to provide reasonable identification before any data is shared.

Correction

If any personal data about you is incorrect or incomplete, you can request that we update it by contacting us via email.

Deletion

You may request deletion of your data when it is no longer needed, if you withdraw consent, or if no legal obligation requires us to retain it.

Restriction

You can request limited processing if you believe the data is inaccurate, our processing is unlawful, or while we assess an objection. We may still process your data for legal claims or to protect others.

Objection

If the processing of your personal information is based on your consent, you have the right to withdraw your consent at any time. Your withdrawal will not affect the lawfulness of the processing carried out before you withdrew your consent.

Data Portability

If processing is based on your consent, you can request that we transfer your data to you or another controller, where technically possible.

Complaints

If you believe we've violated data protection laws, you may contact the Swedish Authority for Privacy Protection Integritetskyddsmyndigheten, https://www.imy.se/en/

5. Contact Information

If you have any questions about this privacy policy or how we process your data, please contact us:

Checkin.com Group AB
559096-3087
Grev Turegaten 30, 114 38
Stockholm, Sweden
Email:hello@checkin.com